



Submission of Bank Confirmation Request to Commercial Banks in Malaysia (including their respective Islamic banking arms)

Updated as of 5 October 2022

No	Bank	Contact Person
1.	Affin Bank Berhad	At domicile branch where account is maintained.
2.	Alliance Bank Malaysia Berhad <i>Notes:</i> <i>Currently manual and online submission of confirmation requests are accepted.</i> <i>For online submission, please submit through eConfirm.my.</i> <i>For manual submission, please refer to the contact person information in the next column.</i> <i>Please do not submit the confirmation request twice i.e., send manually via mail and electronically via eConfirm.my, as this will result in your client being charged twice for the same confirmation request.</i>	Name: Mae Koo Yin Fen Designation: Manager Telephone No: 03-26042761 Fax No: 03-26918229 Email Address: maekoo@alliancefg.com Name: Wong Sau Kheng Designation: Executive Telephone No: 03-26042762 Fax No: 03-26918229 Email Address: wongsaukheng@alliancefg.com Correspondence Address: Audit Confirmation Unit 4 th Floor, Menara Multi Purpose Capital Square 8, Jalan Munshi Abdullah 50100 Kuala Lumpur
3.	AmBank (M) Berhad / AmBank Islamic Bank Berhad	<i>No longer accept manual confirmation requests effective from 1 May 2022.</i> <i>Please submit confirmation requests electronically via eConfirm.my.</i>
4.	Bangkok Bank Berhad <i>Notes:</i> <i>Currently manual and online submission of confirmation requests are accepted.</i> <i>For online submission, please submit through eConfirm.my.</i> <i>For manual submission, please refer to the contact person information in the next column.</i>	Name: Kaan Wai May Designation: Vice President Telephone No: 03-21746931 Fax No: 03-21746850 Email Address: waimay.kaan@bangkokbank.com Name: Amelyn Loh Lee Lin Designation: Assistant Vice President Telephone No: 03-21746933 Fax No: 03-21746850 Email Address: amelyn.loh@bangkokbank.com



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	<p><i>Please do not submit the confirmation request twice i.e., send manually via mail and electronically via eConfirm.my, as this will result in your client being charged twice for the same confirmation request.</i></p>	<p>Name: Kok Mun Yee Designation: Executive Telephone No: 03-21746936 Fax No: 03-21746850 Email Address: munjee.kok@bangkokbank.com</p> <p>Correspondence Address: 1-45-01, Menara Bangkok Bank Laman Sentral Berjaya No. 105 Jalan Ampang 50450 Kuala Lumpur</p>
5.	Bank of America Malaysia Berhad	<p>Name: Saravanan Muniandy Designation: Vice President, Operations Manager Telephone No: 03-20343839 Fax No: 03-20319084 Email Address: saravanan.muniandy@bofa.com</p> <p>Name: Mohd Irwan Bin Abu Bakar Designation: Assistant Vice President, Operations Team Lead Telephone No: 03-23043804 Fax No: 03-20319084 Email Address: abu_bakar.mohd_irwan@bofa.com</p> <p>Name: Mohd Amin, Ruzilawaty Designation: Officer, Operations Team Lead Telephone No: 03-23043821 Fax No: 03-20319084 Email Address: ruzilawaty.mohd_amin@bofa.com</p> <p>Name: Mathews, Rekha Designation: Vice President, Operations Manager Telephone No: 03-20343977 Fax No: 03-20319084 Email Address: rekha.mathews@bofa.com</p> <p>Correspondence Address: Wisma Goldhill, Level 18 Jalan Raja Chulan 50250 Kuala Lumpur</p>
6.	Bank of China (Malaysia) Berhad	At domicile branch where account is maintained.
7.	BNP Paribas Malaysia Berhad	<p>Name: Ho Swee Fun Designation: Head of CEP Telephone No: 03-21798361 Fax No: 03- 21798203</p>



No	Bank	Contact Person
		<p>Email Address: dl.my_cep_malaysia@asia.bnpparibas.com</p> <p>Name: Nur Amalina Basri Designation: AVP, CEP Telephone No: 03-21798361 Fax No: 03- 21798203 Email Address: dl.my_cep_malaysia@asia.bnpparibas.com</p> <p>Correspondence Address: BNP Paribas Malaysia Berhad Vista Tower, Level 48A The Intermark 348 Jalan Tun Razak 50400 Kuala Lumpur</p>
8.	China Construction Bank (Malaysia) Berhad	<p>Name: Ngu Swee Chin Designation: Vice President Telephone No: 03-21601893 Fax No: 03-27121819 Email Address: ioey.ngu@my.ccb.com</p> <p>Name: Ivy Yap Huey Jee Designation: First Vice President Telephone No: 03-21601891 Fax No: 03-27121819 Email Address: ivy.yap@my.ccb.com</p> <p>Name: Chin Yaw Chung Designation: Senior Vice President Telephone No: 03-21601883 Fax No: 03-27121819 Email Address: yawchung.chin@my.ccb.com</p> <p>Correspondence Address: Level 20, Menara CCB, Quill 6 No.6 Leboh Ampang 50100, Kuala Lumpur</p>
9.	CIMB Bank Berhad	<p><i>No longer accept manual confirmation requests effective from June 2022.</i></p> <p><i>Please submit confirmation requests electronically through eConfirm.my.</i></p> <p><i>For manual submission of requests for audits of government agencies by Jabatan Audit Negara and audits of foreign companies by foreign</i></p>



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		auditors , please send to the domicile branch where account is maintained.
10.	Citibank Berhad	<p>For Corporate clients, please request through <i>Confirmation.com</i>.</p> <p>For Consumer clients, hard copy requests to be sent to:</p> <p style="padding-left: 40px;">Core Ops – DS unit Level 13 Menara Citibank 165 Jalan Ampang 50450 Kuala Lumpur. Attention to: Edward Law (03-23833635) Chai Sheau Yen (03-23834133) Lioe Sook-Fong (03-23834419)</p>
11.	Deutsche Bank (Malaysia) Berhad	<p>Name: Lim Siew Pheng Designation: Associate Telephone No: 03-20536847 Email Address: siew-pheng.lim@db.com auditconfo.malaysia@list.db.com</p> <p>Name: Yap Keng Hou Designation: Assistant Vice President Telephone No: 03-20536854 Email Address: keng-hou.yap@db.com auditconfo.malaysia@list.db.com</p> <p>Correspondence Address: Level 20, Menara IMC No.8 Jalan Sultan Ismail 50250 Kuala Lumpur</p>
12.	<p>Hong Leong Bank Berhad</p> <p><u>Notes:</u> <i>Currently manual and online submission of confirmation requests are accepted.</i></p> <p><i>For online submission, please submit through eConfirm.my.</i></p> <p><i>For manual submission, please refer to the contact person information in the next column.</i></p>	At domicile branch where account is maintained.



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13.	HSBC Bank Malaysia Berhad	Effective 11 January 2022, HSBC Malaysia will only accept audit confirmation requests submitted online through Confirmation.com.
14.	India International Bank (M) Berhad	<p>Name: Mohammad Rafeek C I Designation: Head of Branch & Trade Finance Telephone No: 03-2026 1769 Fax No: 03-2026 1766 Email Address: dyceo@iibm.com.my</p> <p>Name: Jennifer Thomas Designation: Asst. Branch Manager Telephone No: 03-20261769 Fax No: 03-20261766 Email Address: jennifer@iibm.com.my</p> <p>Correspondence Address: Mezzanine & Ground Floor Bangunan Yee Seng No 15, Jalan Raja Chulan 50200 Kuala Lumpur</p>
15.	Industrial and Commercial Bank of China	<p>1. Name: Mah Kin Hou Designation: Section Head, Operations Telephone No: 03-21726633 Fax No: 03-21726668 Email Address: mahkinhou@my.icbc.com.cn</p> <p>Name: Woon Ji Cui Designation: Manager, Operations Telephone No: 03-2172 6686 Fax No: 03-21726668 Email Address: woonjicui@my.icbc.com.cn</p> <p>Correspondence Address: KL Main Branch Level 1, Menara Maxis Kuala Lumpur City Center 50088 Kuala Lumpur</p>



No	Bank	Contact Person
		<p>2. Name: Chiew Shi Hung Designation: Deputy Manager Operations Telephone No: 082-272807 Fax No: 082-272800 Email Address: chiewshihung@my.icbc.com.cn</p> <p>Name: Liew Ka Phui Designation: Assistant Manager Operations Telephone No: 082-272806 Fax No: 082-272800 Email Address: liewkaphui@my.icbc.com.cn</p> <p>Correspondence Address: Kuching Branch, Lot 619-623 Jalan Padungan 93100 Kuching Sarawak</p> <p>3. Name: Hue Sze Sean Designation: Section Head, Operation Telephone No: 07-2310803 Fax No: 07-2310999 Email Address: hueszesean@my.icbc.com.cn</p> <p>Name: Chew Huey Xin Designation: Senior Officer Telephone No: 07-2310802 Fax No: 07-2310999 Email Address: chewhueyxin@my.icbc.com.cn</p> <p>Correspondence Address: Johor Bahru Branch 71, Jalan Indah 15/2 Taman Bukit Indah 79100 Iskandar Puteri Johor Bahru</p>
16.	J.P. Morgan Chase Bank Berhad	<p>Name: Nur Amalina Harun Designation: Associate Telephone No: 03-2718 0500 Fax No: 603-2164 3695 Email Address: audit.confirmation.malaysia@jpmorgan.com</p> <p>Name: Patrick Tan Kee Poh Designation: Associate Telephone No: 03-2718 0500 Fax No: 603-2164 3695 Email Address: audit.confirmation.malaysia@jpmorgan.com</p>



No	Bank	Contact Person
		Correspondence Address: Level 18 Integra Tower The Intermark 348 Jalan Tun Razak 50400 Kuala Lumpur Malaysia
17.	Malayan Banking Berhad	<p><i>Confirmation requests to be submitted electronically through eConfirm.my.</i></p> <p><i>For manual submission of requests for audits of government agencies by Jabatan Audit Negara and audits of foreign companies by foreign auditors, please refer to the following contact details:</i></p> <p>Name: Haji Arman Bin Haji Arif Designation: Head, Back Office services Telephone No: 03-20747708 Fax No: - Email Address: Aud_Confirmation@maybank.com</p> <p>Name: Sharifah Zaharudah Syed Idris Designation: Team Leader, Audit Confirmation Unit Telephone No: 03-20748226 Fax No: - Email Address: Aud_Confirmation@maybank.com</p> <p>Name: Nor Aireen Md Nordin Designation: Executive Telephone No: 03-20708833 ext 87148 Fax No: - Email Address: Aud_Confirmation@maybank.com</p> <p>Name: Mohd Ammey Suhadi Rosrani Designation: Executive Telephone No: 03-20708833 ext 87147 Fax No: - Email Address: Aud_Confirmation@maybank.com</p> <p>Name: Muhammad Roslan Zakaria Designation: Executive Telephone No: 03-20708833 ext 87149 Fax No: - Email Address: Aud_Confirmation@maybank.com</p>



No	Bank	Contact Person
		<p>Name: Zalina Binti Shariff Designation: Executive Telephone No: 03-20708833 ext 87149 Fax No: - Email Address: Aud_Confirmation@maybank.com</p> <p>Correspondence Address: Level 9 (East Wing), Menara Maybank Operations Support Centre RPSST, Group Operations 100, Jalan Tun Perak 50050 Kuala Lumpur Tel No: 03-20708833 *Note: For Hire Purchase balances, please send to the domicile branch.</p>
18.	<p>Mizuho Bank (Malaysia) Bhd</p> <p><u>Notes:</u> <i>Currently manual and online submission of confirmation requests are accepted.</i></p> <p><i>For online submission, please submit through eConfirm.my.</i></p> <p><i>For manual submission, please refer to the contact person information in the next column.</i></p> <p><i>Please do not submit the confirmation request twice i.e., send manually via mail and electronically via eConfirm.my, as this will result in your client being charged twice for the same confirmation request.</i></p>	<p>Name: Tracy Lee (Siew Theng Lee) Designation: Manager, Head of Operations Telephone No: 03-2058 6830 Fax No: - Email Address: siewtheng.lee@mizuho-cb.com</p> <p>Name: Noor Diana Ayu Binti Ahmad Fhozi Designation: Manager Telephone No: 03-2058 6940 Fax No: - Email Address: noordiana.ahmadfhozi@mizuho-cb.com</p> <p>Correspondence Address: Level 27, Menara Maxis KL City Centre 50088 Kuala Lumpur</p>
19.	<p>MUFG Bank (Malaysia) Berhad</p> <p><u>Notes:</u> <i>Currently manual and online submission of confirmation requests are accepted.</i></p> <p><i>For online submission, please submit through eConfirm.my.</i></p> <p><i>For manual submission, please</i></p>	<p>Name: Ko Lan Teng Designation: Vice President Tel no: 03-20346162 Fax no:03-20788871 Email address: lanteng.ko@my.mufg.jp</p> <p>Name: Wong Szemin Designation: Assistant Vice President Telephone No: 03-20346171 Fax No: 03-20788871 Email Address: szemin.wong@my.mufg.jp</p>



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	<p><i>refer to the contact person information in the next column.</i></p> <p><i>Please do not submit the confirmation request twice i.e., send manually via mail and electronically via eConfirm.my, as this will result in your client being charged twice for the same confirmation request.</i></p>	<p>Correspondence Address: MUFG Bank (Malaysia) Berhad Level 9 & 10, Menara IMC No 8, Jalan Sultan Ismail 50250 Kuala Lumpur</p>
20.	OCBC Bank (Malaysia) Berhad	<p><i>No longer accept manual confirmation requests effective from July 2022.</i></p> <p><i>Please submit confirmation requests electronically through eConfirm.my.</i></p>
21.	Public Bank Berhad / Public Islamic Bank Berhad	At domicile branch where account is maintained.
22.	<p>RHB Bank Berhad</p> <p><i>Notes:</i> <i>Currently manual and online submission of confirmation requests are accepted.</i></p> <p><i>For online submission, please submit through eConfirm.my.</i></p> <p><i>For manual submission, please refer to the contact person information in the next column.</i></p> <p><i>Please do not submit the confirmation request twice i.e., send manually via mail and electronically via eConfirm.my, as this will result in your client being charged twice for the same confirmation request.</i></p>	<p>Non borrowing accounts: At domicile branch where account is maintained.</p> <p>Borrowing accounts: At domicile branch where account is maintained or Commercial Banking Business Centres where borrowing is obtained.</p>
23.	Standard Chartered Bank Malaysia Berhad	<p>Still accept manual confirmation requests but not encouraged.</p> <p>It is encouraged to submit confirmation requests electronically through Confirmation.com or reach out to the Relationship Manager of the client via email.</p>



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24.	Sumitomo Mitsui Banking Corporation Malaysia Berhad	<p>1. <u>Non borrowing accounts</u> Correspondence Address: Deposit & Remittance Services (Deposit Section) Suite 22-03, Level 22, Integra Tower, The Intermark, No. 348, Jalan Tun Razak 50400 Kuala Lumpur</p> <p>2. <u>Borrowing accounts</u> Correspondence Address: Loan Operation Services Suite 22-03, Level 22, Integra Tower, The Intermark, No. 348, Jalan Tun Razak 50400 Kuala Lumpur</p>
25.	The Bank of Nova Scotia Berhad	<p>Name: Rita Felcy Fernando Designation: Senior Accounting Officer Telephone No: 03-20523661 Fax No: 03-20523700 Email Address: rita.fernando@scotiabank.com</p> <p>Name: Yunus Siti Salmah Designation: Officer Telephone No: 03-20523667 Fax No: 03-20523700 Email Address: yunus.sitisalmah@scotiabank.com</p> <p>Correspondence Address: The Bank of Nova Scotia Berhad Level 10, Menara Hap Seng 2 Plaza Hap Seng No. 1 Jalan P Ramlee 50250 Kuala Lumpur</p>
26.	United Overseas Bank (Malaysia) Bhd	At domicile branch where account is maintained.